

SQL DIAGNOSTIC MANAGER FOR SQL SERVER CASE STUDY

Large Enterprise, Health Care, Netherlands

Introduction

This case study of Catharinaziekenhuis.nl is based on an October 2018 survey of SQL Diagnostic Manager for SQL Server customers by TechValidate, a 3rd-party research service.

Challenges

The business challenges that led the profiled company to evaluate and ultimately select SQL Diagnostic Manager for SQL Server:

- Improving database performance
- Identifying problematic SQL queries, batches, and statements

Use Case

The key features and functionalities of SQL Diagnostic Manager for SQL Server that the surveyed company uses:

- Has more than 1,000 SQL Server databases in their environment.
- Uses the SQL Server in the following environments:
 - On-premise on physical machines
 - On-premise on virtual machines
- Looked for the following features when evaluating SQL Diagnostic Manager for SQL Server:
 - Find query bottlenecks using wait state analysis
 - Find and resolve blocking and deadlocks
 - Proactively alert with multiple baselines and automatic response actions

Results

The surveyed company achieved the following results with SQL Diagnostic Manager for SQL Server:

- Impacts their team has experienced:
 - Improved visibility into database health and performance
 - Faster mean time to resolution for database issues
- Impacts their organization has experienced:
 - Improved database end-user experience
- Rates the following capabilities of SQL Diagnostic Manager for SQL Server compared to its competition:
 - Query-level wait statistics: better
 - Tempdb monitoring: better
 - Query analysis: better

Company Profile

Company: Catharinaziekenhuis.nl

Company Size: Large Enterprise

Industry: Health Care

About SQL Diagnostic Manager for SQL Server

IDERA SQL Diagnostic Manager is a powerful performance monitoring and diagnostics solution that proactively alerts administrators to health, performance, or availability problems within their SQL Server environment.

Learn More:

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