IDERA

SQL DIAGNOSTIC MANAGER FOR SQL SERVER CASE STUDY

Medium Enterprise, Retail, Turkey

Introduction

This case study of Ebebek is based on an October 2018 survey of SQL Diagnostic Manager for SQL Server customers by TechValidate, a 3rd-party research service.

Challenges

The business challenges that led the profiled company to evaluate and ultimately select SQL Diagnostic Manager for SQL Server:

- Improving database performance
- Identifying problematic SQL queries, batches, and statements

Use Case

The key features and functionalities of SQL Diagnostic Manager for SQL Server that the surveyed company uses:

- Has 50 to 99 SQL Server databases in their environment.
- Uses the SQL Server in the following environments:
    - On-premise on virtual machines
- Looked for the following features when evaluating SQL Diagnostic Manager for SQL Server:
    - Find query bottlenecks using wait state analysis
    - Find and resolve blocking and deadlocks

Results

The surveyed company achieved the following results with SQL Diagnostic Manager for SQL Server:

- Team impact:
    - Improved database administrator efficiency
    - Improved visibility into database health and performance
    - Faster mean time to resolution for database issues
- Organizational impact:
    - Improved database end-user experience
- Rates the following capabilities of SQL Diagnostic Manager for SQL Server compared to its competition:
    - Dashboard customization: Best in class
    - Query-level wait statistics: Best in class
    - Tempdb monitoring: Best in class
    - Alerting: Better
    - SCOM integration: Significantly better
    - Server-level waits: Best in class
    - Query analysis: Best in class

About SQL Diagnostic Manager for SQL Server

IDERA SQL Diagnostic Manager is a powerful performance monitoring and diagnostics solution that proactively alerts administrators to health, performance, or availability problems within their SQL Server environment.

Learn More:

 Idera

Source: **Suleyman Kas, Engineer, Ebebek**