

SQL DIAGNOSTIC MANAGER FOR MYSQL (FORMERLY MONYOG) CASE STUDY

Medium Enterprise, Computer Services, Saudi **Arabia**

Introduction

This case study of Tamkeen Technologies is based on an October 2018 survey of SQL Diagnostic Manager for MySQL (formerly Monyog) customers by TechValidate, a 3rd-party research service.

"SQL Diagnostic Manager for MySQL increased our availability ratio."

"With SQL Diagnostic Manager for MySQL, we have a clear view for everything."

Challenges

The business challenges that led the profiled company to evaluate and ultimately select SQL Diagnostic Manager for MySQL:

- Improving database performance
- Improving visibility into the overall health and performance of databases
- Increased pressure from other IT groups and third party vendors

Use Case

The key features and functionalities of SQL Diagnostic Manager for MySQL that the surveyed company uses:

- Has 100 to 499 MySQL databases in their environment.
- Uses MySQL in the following environments:
 - In the private cloud on virtual machines
- Looked for the following features when evaluating SQL Diagnostic
 - Find query bottlenecks using wait state analysis
 - Find and resolve blocking and deadlocks
 - Proactively alert with multiple baselines and automatic response actions
 - Produce and publish performance reports
 - Allow for automatic administration and provisioning of monitoring using scripting
 - Include automated advisor rules with best practices recommendations
 - Monitor databases in the cloud

Idera provides database

About SQL Diagnostic

Manager for MySQL (formerly Monyog)

Company Profile

Tamkeen Technologies

Company:

Industry:

Company Size:

Medium Enterprise

Computer Services

management tools for data modeling, monitoring, securing and improving data systems with confidence.

Learn More:

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Results

The surveyed company achieved the following results with SQL Diagnostic Manager for MySQL:

- Team impact:
 - Improved database administrator efficiency
 - Improved visibility into database health and performance
 - Accelerated mean time to resolution for database issues
 - Improved database performance
 - Monitored databases in the cloud with the same tools as for onpremise
- Organizational impact:
 - Improved database end-user experience
 - Experienced better planning for future capacity requirements
 - Reduced lost employee productivity
 - Reduced risk and increased confidence with migrating to databases to the cloud
- Reduced the following: Unplanned downtime: 60% to 80%
 - The time to find the root cause: 60% to 80%

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